

Quality Policy



At Falcon Engineering 95 Pty. Ltd. our customer needs and expectations are our number one priority. We are committed to establishing and maintaining an efficient Integrated Management System to control the quality of the Company's management and operational processes to achieve customer satisfaction and an assured level of quality.

To deliver a quality product, each and every time, we will:

- Maintain an efficient quality assurance system based on the requirements of ISO 9001 and AS 5131.
- Work closely with customers in order to gain an understanding of their requirements, inviting their feedback and acting on comments received.
- Implement effective communication, controls, monitoring and inspection processes to ensure a compliant product is produced.
- Adopt a philosophy of monitoring, reviewing and continuous improvement to ensure the integrated Management system is continuously evolving and is relevant to the Company's organisational aims and goals as well as meeting the needs and expectations of interested parties.
- Provide education and training in order to continually improve the skills of our people, awareness and knowledge of quality issues and practices.
- Establish meaningful and measurable quality objectives and targets.
- Satisfy applicable requirements.

Senior staff shall ensure that all necessary resources and support will be available to ensure the successful application of the policy.

This policy applies to all Falcon Engineering workers and other personnel involved in activities pertaining to Falcon Engineering's operational activities.

General Manager

13th May 2024